

McKellar Roskind, LLP

# Helping People is What We Do

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**A** new firm with a new approach to practicing law, McKellar Roskind, LLP, is a customer service-driven law firm. “We’re here to help our clients. That’s our only job,” says Andrew Roskind. Regardless of the legal issue, Norman McKellar believes every client shares one characteristic—“something has gone wrong, and they need help.”

Whether in business litigation, personal injury or criminal defense, McKellar Roskind takes a

comprehensive approach to helping their clients. Norman McKellar and Andrew Roskind ease the stress of the legal world by shouldering its burden and communicating with their clients. This customer service approach enables clients to manage their lives outside the courtroom. “We listen to our clients to understand their needs and goals, and we communicate with them so they can make informed decisions,” says Roskind.

Often business owners seek the help of McKellar Roskind only after a problem has occurred. “If we can meet with business owners today, we can develop a strategy for continued success tomorrow, while hopefully avoiding litigation,” says Roskind. By taking preventive and proactive steps, they put business owners in the best possible position to succeed and continue operating their businesses. “Business owners need to focus on running their business. Let us do our job and help protect your company,” says McKellar.

The firm incorporates its customer service approach in personal injury matters as well. McKellar Roskind urges quick action to ensure proper documentation of the event and the injury. Through quick, decisive action, they work to resolve the matter and place the client on the road to recovery. “Our clients need to spend their time healing and coping with their injury; let us worry about the insurance company and courthouse,” says McKellar.

McKellar Roskind also understands the stress associated with being charged with a crime. Whether in juvenile, state or federal court, they work to preserve their clients’ rights and liberties. They understand that innocent people may be charged with crimes and that good people make mistakes. “Regardless of the charge, we work with our clients very closely so they understand every step of the process and every court proceeding,” says Roskind.

Call or visit McKellar Roskind today to find out how they can help you. Their office is conveniently located in West Knoxville, where the parking and first consultation are always free.



Norman McKellar

Andrew Roskind